

 Chartwell's

EMACS

The Customer Experience Conference

2023 SCHEDULE

September 26-29, 2023 · Phoenix

TUESDAY, SEPT. 26

6:00 - 7:30 PM

Chartwell's EMACS Conference Welcome Reception

DAY ONE: WEDNESDAY, SEPT. 27

7:30 - 8:30 AM	Breakfast
8:30 - 11:15 AM	Keynote Conference General Sessions
11:15 AM - 1:30 PM	Networking Break and Lunch
1:30 - 4:15 PM	Afternoon Breakout Sessions
4:15 - 5:00 PM	Roundtable Discussions
5:30 - 7:00 PM	Networking Reception

DAY TWO: THURSDAY, SEPT. 28

7:30 - 8:30 AM	Breakfast
8:30 - 11:15 AM	Keynote Conference General Sessions
11:15 AM - 12:00 PM	Networking Break
12:00 PM - 1:00 PM	Best Practices Awards Lunch
1:00 PM - 1:30 PM	Dessert with Solution Providers
1:30 - 5:00 PM	Afternoon Breakout Sessions
5:30 - 8:00 PM	The Main Event

DAY THREE: FRIDAY, SEPT. 29

7:30 - 8:30 AM	Breakfast
8:30 - 11:30 AM	Keynote Conference General Sessions
11:30 - 11:45 AM	Closing Remarks Adjourn